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## TfL SHE Governance Structure & Requirements

The below table sets out our requirements for TfL <u>SHE</u> Governance. At each level, nominated accountable individuals must ensure the demonstration of these requirements through appropriate processes and structures.

	Enterprise Risk Level	Purpose & Requirements	Demonstration
TfL Board Level			
TfL Board	N/A	The Board approves the most important matters affecting TfL. These include approval of the TfL Budget, Business Plan, Annual Report and Statement of Accounts, Annual SHE Report and other	Publication of Board Papers  Further cascade of actions and update from TfL attendees as

		major and strategic issues and policies. It delegates other decisions to its Committees and to the executive.	appropriate.
TfL Board Advisory Panels			Dublication of Mastina December
Customer Service & Operational Performance Panel (CSOPP )		The panel has a clear focus on delivery for TfL's customers, including accessibility and the sharing of learning from across the whole organisation. Senior SHE representation	Publication of Meeting Papers  Further cascade of actions and update from TfL attendees as appropriate.
Safety Sustainability & Human Resources Panel (SSHRP		The panel considers wide-ranging issues including policy, strategy, the implementation of the Mayor's Transport Strategy and operating business performance in relation to safety and sustainability considerations for TfL's services and reviews and monitors human resources issues including equality and inclusion, health and wellbeing across TfL.	Publication of Meeting Papers  Further cascade of actions and update from TfL attendees as appropriate.
TfL Executive Committee Level			
Full Executive Committee Forums ExCo Safety,	LO	Summary of SHE Thematic Groups decisions, actions and issues as required for communication or escalation	Terms of Reference  Minutes of meetings/Records of Decisions/Actions arising
Business & Strategy		Visibility of <u>SHE</u> incidents of significant impact, interest, or reputational concern	Auditable tracking of actions

ExCo Weekly Check-in			
ExCo Periodic Performance			
ExCo Change			
		Oversees Enterprise Risk 1. 'Inability to deliver Safety objectives, obligations and outcomes'.	
		Oversight of safety across the whole value chain.	
ExCo		Monitors trends, future risks and risk management status.	Terms of Reference
Thematic Group: Safety	LO	Monitors delivery of strategic safety plans e.g. Vision Zero Action Plans	Minutes of meetings/Records of Decisions/Actions arising
		Escalation of Safety issues from Business Areas.	Auditable tracking of actions
		Visibility of decisions subject to safety change assurance processes.	
		Visibility of Formal Investigation Reports findings, recommendations, and actions	
ExCo Thematic Sub-	LO	Oversees Enterprise Risk 2. 'Attraction, retention, wellbeing and health of our employees TBC'	Terms of Reference
Group:			Minutes of meetings/Records of
Colleague		Management of Colleague road map across whole value chain.	Decisions/Actions arising
(including Health &		Monitors trends, future risks and risk management status.	Auditable tracking of actions
Wellbeing)		Monitors delivery of strategic Colleague plans	

		Escalation of Colleague issues from Business Areas.	
ExCo Thematic Sub- Group:  Sustainability (Environment & Climate Change)	LO	Oversees Enterprise Risk 3. 'Environment, including Climate Adaptation TBC'  Oversight of Sustainability, Environment and Climate Change across whole value chain.  Monitors trends, future risks and risk management status.  Escalation of sustainability and environment issues from Business Areas.  Visibility of decisions subject to applicable change assurance processes.  Visibility of Formal Investigation Reports findings, recommendations, and actions	
Wider ExCo Thematic Sub- Groups  Security  Customer & Operations  Investment	LO	Cross cutting SHE actions, decisions and items shared as appropriate	

Pan-TfL SHE Change Assurance		Conducted by ExCo Thematic Group: Safety	
Chief Officer & Director	L1	Need to specify accountabilities for SHE outcomes within area of responsibility  Sets direction and policy, with subsequent oversight/monitoring of progress against delivery/milestones/targets  Commission and track Formal Investigation Reports  Managing implementation and compliance with existing, new and changed SHE legislation as advised by SHE  Planning for SHE Improvements  Secure funding and resources to implement necessary changes through TfL business planning process  Conduct Safety Change Assurance Activities in accordance with specific legal and regulatory requirements. This is to include escalation of changes which affect more than one mode or department	Terms of Reference  Minutes of meetings/Records of Decisions/Actions arising  Auditable tracking of actions
Business Area Meetings	L1/L2	Delivery of activity in accordance with policy commitments, including:  Ensuring annual SHE improvement plans in place and completed  Review SHE risks and mitigating actions	Terms of Reference  Minutes of meetings/Records of Decisions/Actions arising  Auditable tracking of actions

Ensure adequate additional risk mitigation measures are established whilst implementing risk reduction options

Ensure risks are reduced to levels that are as low as is reasonably practicable

Implement, monitor and report on plans

Implement Improvement plans including:

When Improvement plans are approved you must:

Allocate actions to your managers

Communicate plans to those affected

Monitor plans through to completion

Report progress to the business area governance Board

Assess the results and effectiveness of actions

Conduct Safety Change Assurance Activities in accordance with specific legal and regulatory requirements. This is to include escalation of changes which affect more than one mode or department

	Delivery of activity in accordance with direction	
L2/3	Implement required SHE changes in your area	
	Implement Improvement plans including:	
	When Improvement plans are approved you must:	
	Allocate actions to your managers	
	Communicate plans to those affected	Terms of Reference
	Monitor plans through to completion	Minutes of meetings/Records of Decisions/Actions arising  Auditable tracking of actions
	Report progress to the business area governance Board	
	Assess the results and effectiveness of actions	
	Communicate the changes to those affected	
	Amend any documents, processes and ways of working as required	
	Consult with employee representatives	
	L2/3	Implement required SHE changes in your area Implement Improvement plans including: When Improvement plans are approved you must: Allocate actions to your managers Communicate plans to those affected Monitor plans through to completion Report progress to the business area governance Board Assess the results and effectiveness of actions Communicate the changes to those affected Amend any documents, processes and ways of working as required



## **Subject Matter Experts (SMEs)**





## **Related Content**

Board Members - Transport for London

- Customer Service and Operational Performance Panel
- Safety, Sustainability and Human Resources
  Panel
- Publication of Meeting Papers

Investment Group (IG)

## **Feedback**

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